

# JiVA DENTAL

## Welcome

Whether you are a new or an existing patient, we would like to thank you for choosing our practice. At **Jivadental**, we provide **high-quality treatment** in a **friendly environment**. We are committed to continuing dental education and keeping abreast of the changes in modern dentistry.

We encourage preventive techniques – helping you to understand how to maintain the health of your mouth and keep it free of tooth decay and gum disease. We are therefore delighted to offer the **Jivadental Care Plan** – our own private membership scheme, which enables us to provide you with the treatment and support necessary to get and keep your mouth healthy.

Our modern health-promoting approach with **continuing care** means:

- Fewer fillings
- Less dental decay
- Less likelihood of toothache
- A more attractive smile
- More choice
- Reduced costs
- Helping to keep your own teeth for life.

We are **of course** happy to take on and treat patients who feel that the plan is not suited to them, providing the same attention and high standard of care.

## Treatments and Services Available

As well as routine dental care, we are able to offer a **comprehensive range** of cosmetic and more advanced therapeutic treatments.

Please enquire about:

- Tooth whitening
- Metal free crowns and fillings
- Cosmetic veneers to improve your smile
- Implants to replace missing teeth
- Invisalign Invisible braces
- Professional nutritional advice.



For our full range of cosmetic options, please ask at reception.

## Your Child's Dental Care

We offer **free check-ups** and **discounted treatment** to children of patients at the practice.

## Jivadental Care Plan

- Regular dental appointments to provide:
  - A clinical examination (every six months)
  - Checking for signs of oral cancer
  - Up to two small x-rays.
- Regular hygiene appointments (every six months) to provide:
  - A clean and polish
  - Periodontal advice
  - Preventive techniques to reduce decay and gum disease.
- Assessment of emergencies and dental pain with any temporary treatment required, carried out at the practice during normal surgery hours.
- All subsequent remedial work within 12 months of recommended restorative work.
- 10% reduction off any laboratory-based treatments required, i.e. crowns, bridges and veneers.
- 10% reduction off any fillings.
- 10% reduction off other dental work eg. tooth whitening.
- 10% reduction off any additional hygiene work.
- Worldwide Trauma Insurance to protect against the cost of large unforeseen accidental damage.
- Emergency Callout Insurance, should you need a dentist in an emergency, anywhere in the world.
- Redundancy protection for up to 12 months.

Please note, discounts only apply to treatments carried out at the practice.

You don't wait, you lounge. You **unwind**. You **indulge**. You feel – as well as look – good. We care as much about your inner **well-being** as your outward beauty. We consider you, your nutrition and your **wishes**, when you leave our haven, your cares will have fallen like autumn leaves and you'll not only be **smiling brightly**, but **glowing inside**. You don't wait, you **lounge**. You unwind. You indulge. You feel – as well as look – good. We care as much about your inner well-being as your **outward beauty**. We consider you, your nutrition and your wishes

## Worldwide Trauma and Emergency Callout Insurance

**Emergency Callout** – cover can be provided by any dentist worldwide who agrees to treat you. You simply pay the emergency callout charge to the dentist concerned and collect a receipted invoice. This will then be processed through the practice for reimbursement from the insurers and you will be refunded the callout fee, minus the excess, up to the policy limits. This cover is to provide immediate pain relief only; no additional or restorative treatment fees can be claimed. You should return to the practice in normal hours for any further treatment required.

**Dental Trauma** – cover is provided should you be unfortunate enough to suffer a dental trauma, for example, as a result of a road traffic accident or an accident at home or at work. The insurers will settle the claim up to the policy limits and you will need to pay any relevant excess.

**Hospitalisation** – benefit is provided should you have to stay in hospital as a result of dental trauma.

**Permanent Facial Disfigurement** – benefit is provided should you be scarred on the neck or face as a result of the accident.

**Oral Cancer** – a payment will be paid upon diagnosis of oral cancer.

**Redundancy Protection** – plan premiums paid for up to one year.

A leaflet giving details of the insurance cover, limits, excesses and exclusions is available at the practice.

### Statement of Price

A total premium of £0.51 per month and for the initial period, as defined in the Certificate of Insurance (£0.49 plus Insurance Premium Tax of £0.02) for Dental Plan patients is payable for the Worldwide Dental Trauma and Emergency Callout Insurance. There may be other taxes that will not be payable through us. Patients wishing to join a Dental Plan are required to take out Worldwide Dental Trauma and Emergency Callout Insurance. Premiums can be changed by providing you with 30 days' notice.

Practice staff are permitted to provide you with information about the insurance that is included in your plan on behalf of Practice Plan Limited, the Plan Administrator. However, practice staff are not permitted to give advice about the insurance, e.g. to compare this insurance with other dental insurance in the market. If you have any questions about this insurance then please call Practice Plan Limited on 01691 684128.

## Finance Facilities

We offer 0% financing to all our patients for treatment provided at the practice (subject to approval and status). Please ask one of our team for further details.

We reserve the right to change the prices without notice.

## Practice Hours

Monday:	9.00 am	–	5.00 pm
Tuesday:	9.00 am	–	7.00 pm
Wednesday:	9.00 am	–	5.00 pm
Thursday:	9.00 am	–	7.00 pm
Friday:	8.00 am	–	4.00 pm
Saturday:	9.00 am	–	1.00 pm

If you have to cancel an appointment, please give us at least 24 hours' notice so that we can offer the time to someone waiting for treatment. We may make a charge for short notice cancellations or missed appointments.

## Emergencies

In case of an emergency during practice hours, please contact the practice immediately. We will always endeavour to see a patient in pain on the same day.

If you require emergency treatment outside surgery hours, please telephone the practice where a message will detail the specific arrangements for that day.

## Safety

We take all necessary precautions to safeguard you and our staff. We follow recommended guidelines with regard to the sterilisation of instruments and use disposable items where possible. We are happy to answer any questions you may have.

## How Do I Register?

Please call in at the practice where an Agreement will be completed. This will require your signature and bank account details for the Direct Debit instruction. Direct Debits are collected from your account on the 8th of every month. Benefit from cover will commence from the 1st of the month (Effective month on the dentist/patient Agreement).

If you have any queries, please ask a member of staff.

**Winner of the Green Business of The Year award**

**Finalists in the Private Dentistry awards**

**World's first CarbonNeutral® Dental Practice**



**Principal Dentist: Dr Bob Bhamra BDS**

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